



Privacy Policy for Surrey Twisters, Cheer, Dance, Special Needs, Schools and Community

This privacy policy explains how we use any personal information we collect about you as a member or participant in the Surrey Twisters programme.

What information do we collect about you?

We collect information about you when you register to join Surrey Twisters. This information includes name, email, address, phone and your child's name and age. We need this information because our programmes are age and ability based and we need to ensure that your child is in the appropriate level.

How will we use the information about you?

Here at Surrey Twisters we take your privacy seriously and will only use your personal information in the following ways:

- To contact you regarding your child's participation in Surrey Twisters activities;
- For payment of fees for participation in these activities;
- To record attendance;
- To send you details of upcoming events; or
- To update you with news and information relevant to you or your child.

We will not share your data with any third-parties for marketing purposes.

Who sees and uses my personal information?

Employees of Surrey Twisters, who work with you and your child, are given access to your personal information in order to support you.

In addition to our own staff, we share your information with other companies so that we can administer your investment and provide our services to you. We only use trusted third parties, such as event companies for cheerleading competitions; and the information provided to those third parties is limited to Name, Date of Birth and Gender. This is necessary to enter the athletes for the competitions to ensure that they are in the correct divisions. We also use an approved fees collection company called Eazy Collect, this company also requires our sort code and account number. We make sure the use of your information is subject to appropriate protection and we will never sell your information.



Access to your information and corrections

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please contact us on the e-mail shown below.

We want to make sure that the personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate.

Changes to our privacy Policy

All of our policy's are kept under regular review, all of our updates can be found on our website www.surreytwisters.com

This Privacy Policy was last updated on the 18th May 2018

How to contact us

Please contact us if you have any questions regarding our privacy policy

E-mail: Georgie@twistersuk.com